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Chelmsford, MA. 01824
P.H. # (800) 597-2296
Fax # (978) 455-0911
Email- info@nemedrepair.com
Web – www.nemedrepair.com

Bench Repair Service

Our bench repair service is a convenient and cost effective service solution for smaller medical devices that can be safely shipped to our repair facility. We offer fast turnaround times and reasonable service rates.

HERE IS HOW IT WORKS

- Step 1: Download the pdf. labeled **Equipment Repair Form** from our service tab.
- Step 2: Fill in all of the information and give us as much detailed information as possible, be sure to list all accessories.
- Step 3: Package up your equipment as safe and secure as possible use plenty of packing materials.
- Step 4: We can issue you a UPS pickup or you can use your own shipping method.
- Step 5: Once received we will thoroughly test and evaluate the device.
- Step 6: You will receive a written evaluation and cost estimate for the repair (via email or fax)
- Step 7: If you wish to authorize the repair simply sign and fax it back to (978) 455-0911
- Step 8: Once the repair is complete and the device has been fully tested we will notify you (via email or Telephone)
- Step 9: You will receive the final invoice and work order via email
- Step 10: Once paid we will ship the device back via UPS.

IF YOU NEED A LOANER DEVICE

Download the pdf. labeled **LOANER REQUEST FORM** and fax it to (978) 455-0911 if a loaner is available we will contact you to arrange shipping.

Equipment and Rates

Equipment	Evaluation	Service rate /hr
Centrifuges – all makes & models	\$85.00	\$170.00
Dental Scalers – all make & models	\$85.00	\$170.00
IV Pumps – Baxter, Heska, VetPro, CME	\$85.00	\$170.00
Microscopes – all makes & models	\$85.00	\$170.00
Patient Warmers	\$85.00	\$170.00
Ultrasonic cleaners	\$85.00	\$170.00
Vacuum Pumps	\$85.00	\$170.00
Portable X-ray Generator	\$120.00	\$170.00

* The evaluation fee covers set up, testing and evaluation the evaluation fee will be deducted from the 1st hour of service.

* Annual maintenance is normally a 1 hour service charge unless otherwise noted.

* Shipping will be added to the final invoice.

If you have any questions please contact our service department at (800) 597-2296 or via email at info@nemedrepair.com